

# adelaide health care

We are committed to providing our patients with the best care. To do this it is essential that your health record is kept up to date and accurate.

Could you please assist us by completing the following, thank you

Title (please circle)	Dr	Mr	Mrs	Ms	Miss	Mast	Other:
Pronouns (please circle)	She/I	Her	He/	Him .	They/Them Other:		Other:
First Name					Preferred Name:		
Surname					•		
Date of Birth							
Street Address							
Suburb and Post Code							
Mobile Phone No.							
Home Phone No.					Work P	hone No.	
Email Address					•		
Consent Our Practice uses a reminder system to help maintain your health. The Practice sends reminders by telephone, SMS and post for procedures such as vaccinations, cervical screening and other health reviews.			dures /s.	I consent to being contacted with reminders to help me maintain my health  Yes No  I consent to being contacted with reminders			
Our practice also sends information to the Australian Immunisation Register and Cervical Screening Register. These Registers also send reminders, which can be helpful if you move address.				to help me maintain my health  Yes No			
Australian Medicare	Number:			F	Ref:	Expiry Da	ate:
Centrelink Concession Card	Number: Expiry Date:			ate:			
OSHC Number(Allianz Students only)	Number: Expiry Date:			ate:			
DVA Gold White	Number: Expiry Date:			te:			
Have you ever served in the Australian Defence Force?	☐ Yes ☐ No  If yes, are you a current or ex serving member? ☐ Current ☐ Ex						
Cultural background You must complete this section. Please identify your cultural ethnicity. Knowing your cultural background can help us provide healthcare that meets your individual needs.	Yes, Al No, oth Please sta Country of Is English	boriginate cultivate:  birth: your file	ural backgı	Yes, To round (eg ge?	rres Strait Greek, Ch	-	an) Specify:
Next of Kin	Name:					Relations	hip:
TOAL OF INIT	Mobile or	Home	No:				
Emergency Contact Person	Name:					Relations	hip:
(if different to Next of Kin)	Mobile or	Home	No:				
PL	EASE T	URN	OVER	AND (	CONTIN	IUE	



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#### PATIENT PRIVACY

The personal health information that you provide during your consultation and subsequent treatment will be used for the purposes of providing you with high quality health care. Our policy is to protect your privacy and accordingly the information you provide will only be disclosed to other members of our multi-disciplinary team at Adelaide Health Care. This includes our doctors, practice nurses and clinical pharmacist. It will be disclosed to other organisations where required by law. Your contact details may be disclosed for billing or debt recovery purposes.

Adelaide Health Care uses patient health information to assist in improving the quality of care we give to all our patients. Your information held by the practice may be used in research projects to improve healthcare in the community; however, this information will not include data that can identify you.

A copy of our full Patient Privacy Policy is available on our website or at reception. If you have any concerns about the way we manage your health information, please let us know. In the first instance this can be done by contacting the Practice Manager or your doctor. If you are still dissatisfied, you can contact the Federal Privacy Commissioner at:

Office of the Australian Information Commissioner (OAIC)

GPO Box 5218 Website: www.oaic.gov.au
SYDNEY NSW 2001 Privacy Hotline: 1300 363 922

#### **PAYMENT**

You understand that payment of all accounts is your responsibility.

You will be charged a fee if you do not attend your appointment without providing a minimum of two hours' notice. All accounts, other than accounts which are bulk billed to Medicare or which are billed to other Third Party payers, are payable in full at the time of treatment. For your convenience we can accept Cash, EFTPOS or Credit Card. You understand that in the event that accounts which are bulk billed to Medicare or which are billed to other Third Party payers are not honoured by such payers then payment of such accounts is your responsibility.

You also undertake to pay any debt collection and legal costs that may be incurred by Adelaide Health Care as a result of late payment or non-payment of accounts.

#### **FEEDBACK OR COMPLAINTS**

Suggestions and feedback are very welcome at Adelaide Health Care. You can do this in one of the following ways:

- Email: officeadmin@adelaidehealthcare.com.au
- Write a letter: 43 Carrington Street Adelaide 5000
- Telephone on 8410 0774 and ask to speak to the Practice Manager
- Make an appointment with the Practice Manager to discuss in person.
- Health and Community Services Complaints Agency: PH: 1800 232 007. https://www.hcscc.sa.gov.au/

### Thank you for providing this information, which will assist in your health care.

Please answer: We would like to know – how did you hear about our practice?					
Friend	Family/ Relative	Online Booking	Google	Adel Health Care Website	
Lives Nearby	Works Nearby	Walk in	Facebook	White / Yellow Pages	
Allied Health	Another Doctor	Chemist	Hotel	Hospital	
Other (please specify	):				

DATE:	SIGNATURE:
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# PATIENT HEALTH DETAILS All information will be kept confidential

Please complete and give to your Doctor at your appointment.

Your name please:			Date of Birth:	
	First name	Last name		DD/MM/YY
Occupation:				
Operations	•	you had a history of?		
Asthma				
Diabetes				
☐ Heart disease	☐ Stroke ☐	High blood pressure		
☐ Mental Health Pro	blems			
Other Specify:				
Current medications	s (including over the o	counter medications, v	ritamins and minera	ıls):
-				
experienced?				
-	ance care directive for please speak to a Nurs		☐ Yes ☐ No	
school? Yes When was the last to	☐ No ime you received a va	ended vaccinations whence the control of the contro		s a child and in high
Flu	Date:	not sure /	never	
Pneumonia (if you are 65 or over)	Date:	not sure /	never	
HPV (Gardasil)	Date:	not sure /	never	
Tetanus	Date:	not sure /	never	
Whooping Cough	Date:	not sure /	never	

(pertussis)

Family history - have any members of your family had:				
☐ Diabetes				
Specify:				
Asthma				
Specify:				
Heart Disease/high blood Specify:	•			
☐ Mental illness Specify:				
Cancer Specify:				
Social history				
Have you ever smoked? Are you a current smoker? Do you drink alcohol? Are you a drug user?	☐ Yes       ☐ No         ☐ Yes       ☐ No         ☐ Yes       ☐ No         ☐ Yes       ☐ No	pe & frequency		
When was your last: Blood pressure check? Blood test for cholesterol? Weight/BMI check?	<ul><li> within last 12 months</li><li> within last 12 months</li><li> within last 12 months</li></ul>	☐ 1-2 years ago ☐ not sure ☐ 1-2 years ago ☐ not sure ☐ 1-2 years ago ☐ not sure	e	
Females When did you last have: Pap smear: Breast Check	Date:	not sure / never not sure / never		
Males When did you last have: Prostate check:  wit	hin last 12 months 🔲 1-2 y	vears ago ☐ 3-5 years ago ☐	never	